



JOURNEYS WITHIN OUR COMMUNITY
SEE A PROBLEM, SOLVE A PROBLEM



Annual Report 2014



SEE A PROBLEM, SOLVE A PROBLEM

Journeys Within Our Community (JWOC) develops projects in Southeast Asia that reduce poverty levels increase educational and economic opportunities, and empower recipients and supporters, inspiring ongoing social change.





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Executive Summary



Welcome to JWOC's Annual Report!

In 2014 Journeys Within Our Community (JWOC) continued to cost-effectively deliver and expand our programs to fulfill JWOC's mission of reducing poverty levels, increasing educational & economic opportunities. We empower recipients and supporters, thus inspiring ongoing social change.

JWOC's unique scholarship model, where students volunteer 5-10 hours per on JWOC projects, equips university students with not only access to academic learning but a rich exploration into skills and interpersonal development through their volunteer experience. We find this helps them highly employable upon graduation and also enables them to pass on their unique skill set to the beneficiaries they serve. JWOC is proud of the wide ranging, transferable 21st century skills that all our students, staff and beneficiaries are immersed in and develop.

In this report, you will find updates on all our goals and highlights from 2014, including a financial breakdown so that you can see how your generous support and contributions enables our work in the community. The report highlights our latest Information Technology (IT) project and Science, Technology, Engineering and Mathematics (STEM) integration and the collaborative efforts in a JWOC team fundraising event, Race 4 Change.

Thank you for your interest and continued support of JWOC. Your support enables our work and makes JWOC's lasting impact possible.

Kindest regards,

Alexandra Plummer
JWOC Managing Director



Highlights of 2014



JWOC RACED 4 CHANGE

On December 6th, 23 students and staff members from JWOC Raced 4 Change. By collectively cycling 600km around the Angkor temples students and staff raised awareness and funds for JWOC's programs. The aim was to raise \$9000 to fund 140 water filters, art and science classes for one year, 15 microloans and provide one village with 60 Home gardens. The JWOC family rallied together and helped raised over \$10,500, a truly brilliant effort and

something we are all thankful here at JWOC.

The following day, on December 7th, Victoria, our Education and Volunteer Manager and Makara, a graduated JWOC scholarship student, ran the Angkor half marathon. Alex, JWOC's Managing Director, also took part in the Angkor 10km race. They too dedicated their run in raising awareness and funds for JWOC.

It was an inspiring and fun event which really bought JWOC together. Everyone connected with JWOC wanted to help, from the Journeys Within Tour Company and Hotel staff, to tour guides, graduated scholarship students and donors from no less than 8 countries.

TEAM4TECH

From November 11th to November 23rd, JWOC welcomed 12 volunteers from VMware and Team4Tech as part of a large-scale IT project aimed at integrating technology into learning models, strengthening digital literacy and building leaders with 21st century skills. The project was made possible by a \$12,500 grant from Team4Tech which was kindly matched by the Rotary Club of Sacramento.

The VMware and Team4Tech volunteer team worked with JWOC to strengthen our English language learning, digital literacy and Science, Technology, Engineering and Mathematics (STEM). Leading up to their arrival, the team researched relevant software and digital content, mapped software to current curricula and consulted JWOC on IT hardware and systems. During the implementation, the volunteer team deployed group and individual trainings to over 40 teachers and staff, completed hardware and software installations for the lab, classrooms and office, and finally, monitored and evaluated initial usage of the new technology systems.



Scholarship Program



Our Goals and Achievements

(Program goals in bold, commentary about goal achievement follows, ✓=goal attainment)

Maintain 74 students in Cambodia and support current scholarship students in Laos until graduation. ✓

In 2014, there were a total of 81 scholarship students: 76 in Cambodia and 5 in Laos. Of the 76 scholarship students in Cambodia we welcomed 22 new students, 16 of which graduated from high school and 6 students who were currently enrolled in university but required financial assistance to continue.

Form partnerships with local businesses and NGOs to help scholarships students' secure degree-relevant jobs including increased engagement with JWOC's Community, Liaison and Assistance Program. ✓

This year our scholarship program focused on strengthening collaboration, a key 21st century skill, to enable our students to increase their engagement within the local community and improve the potential for attaining a degree related job. This goal was met by holding monthly meetings between the JWOC Scholarship Manager and Community Liaison and Assistance (CLA) Manager. As a result, 75% of 4th year students were in degree related jobs.

Provide an increased number of training and opportunities for students to increase capacity to find jobs and information, cultivate the alumni network, additionally pilot a regular alumni job talk night for JWOC alumni to share their experience in their jobs and to provide tips to soon to graduate JWOC job seekers. ✓



Scholarship Program

In 2014 we connected with all graduated JWOC students and created a new JWOC Facebook page to maintain alumni connection, share opportunities as well as their own experiences with one another. We held two careers days, where graduates came to discuss their path to success in their current roles.

Revise the existing scholarship mentoring program and develop an ongoing connection with JWOC alumni. ✓

In order to keep the alumni closely connected to JWOC we developed an Alumni Advisory Board, which is in its implementation stages now. JWOC's advisory Board will act as an "advisory council" and assist JWOC's staff and JWOC's board of Directors, to further build local capacity.

We have revamped our Mentoring Program and matched all of our first year scholarship students with mentors.

Measure the number of third and fourth year scholarship students working in degree-appropriate jobs. ✓

We track all JWOC students, their scholarship major at university, their current employment status, time of study and their volunteer time. We found 61% of 3rd year students are working in degree related jobs. 75% of 4th year students working in degree related jobs.

Ensure all JWOC students have a quality C.V. ✓

Training sessions were conducted as well as drop-in sessions with our CLA Program Manager, who worked with them on their CV's and prepared them for the job application process.

Scholarship success story

Sokhea is a first year scholarship student who has really made the most of his opportunity at JWOC. He has such a strong commitment to improving his level of education and achieving his future goals. To complete high school, Sokhea became a Buddhist monk as his family was unable to support him through the remainder of his studies. This resolve shown by Sokhea made him an ideal candidate for JWOC's scholarship program, since joining JWOC he has become invaluable, his friendly personality and intelligence helped him secure a position on JWOC's staff as a Program Assistant Intern.



Clean Water Program



Our Goals and Achievements

(Program goals in bold, commentary about goal achievement follows, ✓=goal attainment)

Bring clean water to at least 3,000 people, maintaining 2013 levels.

We completed 2 villages in 2014 as we revisited previous JWOC Clean Water villages to evaluate our programs effectiveness and teach key critical thinking approaches to our clean water staff and scholarship students. JWOC provided 2,229 villagers with access to clean water in 2014. Currently JWOC is working on refining our Clean Water program to focus more closely on health education.

Refine hygiene training content, including Clean Water materials used in villages, schools and Free Classes Programs. ✓

In 2014 JWOC's Clean Water team were trained to deliver health and hygiene training across all our programs. Clean Water training content has been updated, with additional focus on hygiene education. Regular feedback meetings were held to determine training effectiveness. Our training materials were revised to be more appropriate for children and updated to include environmental content. Currently our training is followed by a village-wide trash pick-up and we are working on ways to make this sustainable.



Clean Water Program

Provide hygiene training to over 6,000 school children in Siem Reap schools.

JWOC provided hygiene training to 4,794 students. The number is lower than expected due to government school attendance figures and school vacation times, there was also a high level of absence in all schools. The impact assessment and report is completed and the key findings will be publicized in early 2015.

Increase, in the schools we work with, the use of good hygiene practice to decrease incidence of hygiene related illnesses. Revisit and follow up with the schools we have worked with, hygiene knowledge, train new students and conduct water testing within a six month time frame. ✓

We tested all the water filters that had been installed in the school we worked with and they all came back negative for bacteria. We trained new students regarding health and hygiene education and followed up with schools inside a six month time frame.

Ensure all wells are fixed that are in need of repair within a 3 month timeframe of JWOC being notified. ✓

All wells in need of repair were fixed within three months of notification. A Well Repair Form was created to document the parts of the well repaired or changed. Villagers were included in the process of well repairs, to increase their inclusion and the sustainability of the overall project.

Clean water success story

Yan Da lives with her two children and her mother in Kork Srama village. Before JWOC started the Clean Water Program in their village they had to travel a long way to get clean water and most often they drank their water directly from the source. Since working with JWOC's Clean Water Program Yan Da's life has improved. She is the group leader for the village and has even started a vegetable plot on her land which she can water from her new well. "I feel so much healthier" says Yin Da.



Community Liaison and Assistance Program



Our Goals and Achievements

(Program goals in bold, commentary about goal achievement follows, ✓=goal attainment)

Provide service matchmaking to JWOC beneficiaries and respond to emergencies quickly in the target villages. ✓

As there was no flooding in Siem Reap in 2014 we worked closely with JWOC's local community to improve preparedness for future emergencies. The CLA team worked closely with emergency targeted areas to improve community relationships and now children from these areas have double enrollment in our Free Classes Program from 33 to 68.

Maintain the number of liaison actions to an average of 8 per month whilst increasing in-house integration with other JWOC programs. ✓

Our liaison program has thrived in 2014. 112 beneficiaries accessed information to jobs, life skills and language skills for an average of 9 beneficiaries per month. As an example, the CLA team linked 200 students with anti-human trafficking information. 9 scholarship



Community Liaison and Assistance Program

students attended CV facilitation run by CLA program Manager, 5 of which have secured better employment.

Create partnership with Job providers. ✓

We have built 7 new relationships with local job providing organizations that support JWOC's vision and mission.

Create training material focused on major health myths and misconception. ✓

In 2014 JWOC ran nutrition training for 217 children. We prepared for Women's health care training that will be piloted to female scholarship students in April 2015. Our training for mothers now includes "how to make healthy porridge for infants" and "basic nutrition". These training resources are also used for our Home Gardens program.

Pilot revisions to the Home Gardens Program: ✓

The revisions to the home garden program were tested at DounKeo and KokPor villages, around 30+km away from JWOC. The follow up impact survey is complete and a report will be publicized in the 1st quarter of 2015. In total there were 89 Home Gardens beneficiaries in 2014. We created a stricter contract where equipment and materials are returned back to JWOC when not in use. Villagers provided a small contribution towards the costs of materials, including a second cycle of seeds for planting. These changes are proving to be effective as the villagers gain ownership and feel invested.

Community Liaison and Assistance success story

Cheawas had no experience planting crops until our Community Support program introduced a Home Gardens program in her village of Tasnae. She is 25 years old with three little children; two of them are at primary school and the last one is just 12 months old. Since she has joined the Home Gardens project she has learned a lot and reaped the benefits such as food for her household and being able to gain an additional income by selling the surplus. She says "I thought I couldn't it, but because JWOC comes to see my garden every week and explains to me how to deal with the problems especially the insects, I can do it." After beginning her harvest she has had fresh vegetables to eat every day and made a \$20 profit.



Microfinance Program



Our Goals and Achievements

(Program goals in bold, commentary about goal achievement follows, ✓=goal attainment)

Increase loan disbursement from 200 to 250 while maintaining repayment rate levels of 98%. ✓

272 loans were disbursed during 2014 and repayment rates were maintained the same as 2013.

Refine all loan procedures and ensure procedures and policies are accurately recorded in the Microfinance Program Handbook. ✓

All loan procedures and were refined and practices were accurately recorded in the Microfinance Program handbook.



Microfinance Program

Ensure all loan officers are trained on new forms; train third and fourth year students to carry out additional activities in the loan process, including training on the new Microfinance software. ✓

JWOC restructured the loan officer responsibilities to ensure that all students were learning key steps in the microfinance program. Intensive loan officer training is provided to all new students. The Chief Loan Officer trains up a successor to ensure peer to peer learning is completed, a central part of collaborative learning.

Extend the operating area of Micro-loans. ✓

In 2014, JWOC extended to new villages but stayed within our existing commune footprint so that we could make sure that we reached many beneficiaries as possible.

Analyze existing Student Loans to understand what is working and not working well with the program, then refine program based on the learning. Increase number of student loans from 10 to 15 during 2014. ✓

Loan procedure and interest is currently working well. Based on our learnings we increased program promotion in 2015. Throughout 2014 the Microfinance Program gave out 15 student loans of which 8 are still active.

Microfinance success story

Ry Sum She decided to take out a Microfinance loan so she could start her own frame making business. It was shrewd move on her part as she was to start the only frame making business in her area. A venture that started as just her and her husband has now seen her team grow to six employees. She is a pleasure to work with and she is always kind and friendly when she meets the Microfinance team. We look forward to seeing her business prosper; her success can be attributed to hard work and a desire to succeed.



Free Classes Program



Our Goals and Achievements

(Program goals in bold, commentary about goal achievement follows, ✓=goal attainment)

Provide free classes to at least 700 students, maintaining the level of 2013. ✓

This goal has been achieved and surpassed by 30%. At the close of 2014, JWOC had 950 students enrolled in courses and/or participating in JWOC Free Classes community learning activities, including drop-in art class, library activities, and our kindergarten classes.

Improve monitoring and evaluation systems for free classes to identify and effectively address attendance and timetabling issues. ✓

2014 has been a productive year for identifying and improving new monitoring and evaluation systems. We improved the way we manage our student information database, and will deploy a new Student information management system program to better store the data in 2015. A peer to peer observation and evaluation schedule for all JWOC classes ensures all teachers receive feedback and opportunity for evaluation and reflection.

Improve capability of the Under 8 team and the quality of Under 8 classes through regular development training including bilingual kindergarten classes. ✓

We introduced a weekly problems and solutions meeting as well as a monthly training specific to the Under 8's team in pedagogy specific to childrens development.



Free Classes Program

Develop and pilot a weekly art class alternative for the older children (e.g. science club). ✓

This year, the Free Classes team piloted the first Science class at JWOC with 15 students ages 12-15 (grades 7-9) enrolled. This was a hugely successful pilot. Our Science curriculum focused on the fundamentals: teaching the scientific method and basic chemistry, biology and physics/ engineering concepts through group-based experiments. The course is a non-traditional 12-week course held in the JWOC library by our Child Development coordinator. Students tested hypotheses, built prototypes, made thoughtful observations and solved problems collaboratively by applying the appropriate “question and answer” framework.

Sewing Classes: Increase the number of sewing course students using their new skills for income generation within 2 months of graduation. ✓

Since the Sewing Program’s inception in 2009, JWOC has provided 153 students with basic and advanced sewing training. JWOC’s Sewing Classes meet for 3 hours, 5 times per week and aim to develop sewing skills through project-based, experiential learning. In 2014, JWOC’s Sewing Program grew its enrollment in the Basic Sewing Class with 32 students enrolled in the basic section. Nine students continued to the advanced course, Sewing for Livelihoods, and then graduated in February 2015 with 8 months of sewing experience.

Pilot a Hospitality class. ✓

JWOC’s Hospitality class now replaces conversation class. Due to the job market in Siem Reap being largely based on tourism we opened two Hospitality classes which focused on preparing students for the hospitality industry through English language learning. We enrolled a total of 23 students.

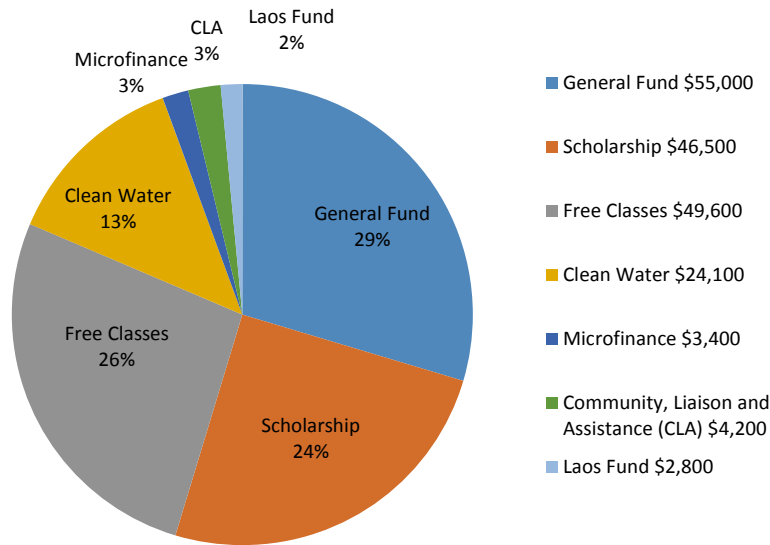
Free Classes success story

Meet Nita: “I have been learning English at JWOC for around 2 years. Right now, I am studying at Elementary level. I used to study Computer as well. And now, I study science every Sunday and I am so happy to learn science. The class helps me get knowledge about something that I have never known before through hands-on experiments, and it makes me know more about what science is. At JWOC, I not only practice English, learn how to use the computer and learn about science, but I also can sing in English. I did this on Christmas day at JWOC, and I was so happy during this time.”

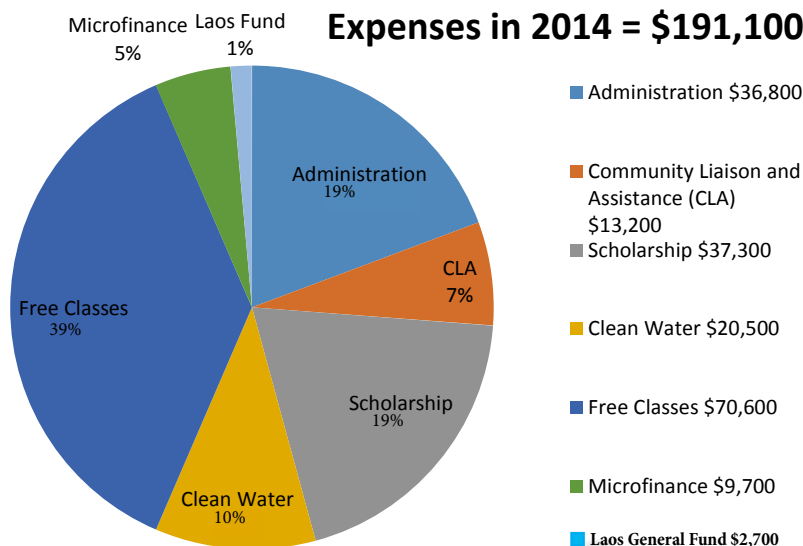


Financials

Revenue received 2014 = \$191,700



Expenses in 2014 = \$191,100



JWOC revenue was \$191,700 which included donations of \$185,600 and other revenue of \$6,100. Donations include \$5,500 of guest service income. Other revenue is primarily interest earned on Microfinance loans.

Administration expense was higher in 2014 than in previous years as a result of employing a communications manager and the introduction of healthcare and insurance for senior employees.

Where a project did not receive sufficient dedicated funding, the deficit was covered by donations to the general fund.

JWOC is a tax exempt non-profit charitable organization under section 501 (c) (3) of the US tax code. Details of information submitted to the IRS can be found at www.guidestar.org



Make a Difference

Make a donation by clicking on the button below and help us continue to inspire ongoing social change throughout 2015 and beyond.



Thank you for your ongoing support, you have made a real difference in our communities.

Working together JWOC can continue to
'See a problem, Solve a problem'



THANK YOU

A huge thank you to everyone that has believed in us over the years;
every sponsor, fundraiser, friend and volunteer.
Your support have enabled us to achieve so much, and we wouldn't have
the opportunity to make a difference in peoples lives without you.

Thank You!

We look forward to continuing our journey with you in 2015.

